

We remain committed to providing veterinary care for our community in the midst of these unprecedented times. We are open and intend to keep our normal business hours.

General Information:

- **If you are sick, have a respiratory illness and/or fever – please do not bring your pet to our hospital, please ask someone else to bring your pet to the hospital.**
- We are now offering curbside service for appointments. Please stay in your car and call our office when you arrive to let our reception staff know you are in the parking lot.
- The doctor you are seeing will either call or come to your car to gather the history. We will then bring your pet into the hospital for the exam. The doctor will return your pet and discuss a plan.
- For prescription refills you can either come in and pick-up or we can bring them to your car or leave outside for pick-up.
- We are limiting our lobby usage and directing clients to either available exam rooms or to wait in their cars until further directed.
- For Life-threatening emergencies and/or euthanasia, please call our office and a staff member will direct you on how to proceed upon arrival.

Patient Discharges & Prescription Refills:

- The doctor will call you after the procedure to discuss a pick-up time. Please stay in your car and call us to let us know you have arrived and we can discuss the best pick-up option for you and your pet.
- No walk-in medication refills will be honored. If you currently receive pet medications from our hospital – you must call ahead for any needed refills.

Recommendations from health officials are changing rapidly. We will update you on any changes to these policies as they happen. For additional questions, please call our office at 303-494-7877.